

NEWS & INSIGHTS

LIGHTFOOT RECEIVES 2025 BTI CLIENT SERVICE A-TEAM RECOGNITION FOR THIRD CONSECUTIVE YEAR

August 26, 2025

BTI Consulting Group, Inc. has recognized Lightfoot, Franklin & White LLC among the top law firms in the United States for client service as a **2025 BTI Client Service A-Team** honoree. This marks the third consecutive year Lightfoot has received the honor. The firm joins 260 law firms nationwide recognized for outstanding client service performance.

BTI's Client Service A-Team identifies firms that corporate counsel praise for delivering exceptional service and responsiveness. The recognition reflects direct feedback from legal decision-makers who consistently recommend these firms without prompting.

"At Lightfoot, we are committed to constantly raising the bar on client service," said managing partner **Melody Eagan**. "Our goal is to anticipate needs, deliver beyond expectations and build genuine partnerships with our clients. We're honored by this recognition and grateful to all of our clients for the trust they place in us."

The BTI Client Service A-Team rankings draw from unprompted feedback provided by more than 350 corporate counsel at major organizations. BTI's methodology relies exclusively on client perspectives, making it the only law firm ranking based entirely on corporate counsel input. The complete 2025 BTI Client Service A-Team list is available on **BTI's website** (subscription required).

The 2025 recognition extends Lightfoot's established track record with BTI rankings. The firm earned A-Team honors in both 2024 and 2023.